

## Frequently Asked Questions about Expedited Payments

### **Is it possible to schedule bill payment on the same day?**

Yes, you can now schedule same-day payments. Certain billers offer immediate posting or real-time payment reporting. Credit of payment may require up to 2 days—payment posted date reflects scheduled payment data at the biller.

### **How do I make a same-day payment? Is there a fee?**

You'll see the earliest available FREE payment date populated in the Pay Date field. You may see a "Pay Today" link just below the Pay Date field, indicating a same-day payment is possible for a fee of \$10.95. If you choose to use the same-day service, you'll complete two additional confirmation steps. Your final confirmation provides a recap of the payment amount scheduled and the fee for the service. When you click the Submit Payment button, the payment will begin processing immediately, and the transaction **cannot be canceled or reversed**. An email confirming the payment will be sent to you.

### **How do I request an overnight check? Is there a fee?**

Just as with same-day payments, you'll see the earliest available FREE date populated in the Pay Date field. When you click the dynamic calendar icon, if an overnight check option is available, it will be indicated along with a fee amount of \$16.95 for the service. If you choose to use the overnight check service, you'll complete two additional confirmation steps. Your final confirmation provides a recap of the payment amount scheduled and the fee for the service. When you click the Submit Payment button, you'll be prompted to enter the overnight address. Once you've completed the transaction, you'll receive two email messages. The first will be a confirmation email indicating your choice to send an overnight check, and the second email will include the UPS tracking number for payment.

### **When would I need an overnight check payment?**

Occasionally immediate payment is not offered with some billers. If your payment is extremely time-sensitive, you can request an overnight check. Again, you'll see the earliest available FREE payment date populated in the Pay Date field. When you click the dynamic calendar icon, it will indicate if a payment can be sent overnight.

### **Who can I send an overnight check to?**

Overnight check payments can be sent to any biller within the 48 contiguous United States.

### **How is my overnight check delivered?**

When making overnight payments, UPS will provide delivery, and you'll receive a tracking number via email. The service is not offered for P.O. boxes, international or military addresses. The cutoff time for all overnight check payments is 2 p.m. EST/1 p.m. CST, and they cannot be scheduled for weekend or holiday delivery.